

Keystone System Requirements

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Stand-Alone System / Network Workstation

RAM	4 GB
Disk	10 GB free hard disk space (does not include space for database files)
CPU	Intel x86/x64 or compatible, 2 GHz minimum (dual-core+ recommended)
Display	1280 x 1024 or higher
OS	Windows 8.1 or 10 (32-bit/64-bit)
Web Browser	Microsoft Edge or Internet Explorer 11 required

Network Server

RAM	8 GB (16 GB+ recommended)
Disk	10 GB free hard disk space (does not include space for database files) <i>We strongly recommend a separate drive for Keystone database files</i>
CPU	Intel x64 or compatible, 2.5 GHz quad-core (Intel Xeon 3 GHz+ recommended)
Display	1280 x 1024 or higher
OS	Windows Server 2012 R2, 2016, 2019 or 2020

Please contact GivenHansco IT (800-548-9754) to discuss your specific server hardware requirements before purchasing!

Important Notes:

- Windows desktop versions prior to 8.1 are NOT supported.
- Windows server versions prior to 2012 R2 are NOT supported.
- Windows Server Essentials (Small Business Server) is NOT supported.
- Windows Volume Shadow Copy (VSS) must be **disabled** on the drive containing Keystone Accounting, Dispatch and GPS database files to avoid database corruption
- Additional CPU cores and RAM will increase the performance of Keystone and other applications and are strongly recommended.
- Keystone FX and Datascope require additional RAM on each workstation where they are used.
- A reliable high-speed Internet connection is required at each separate location where Keystone is installed for support purposes.
- A hard-wired network connection is required for all servers and workstations. Workstations using wireless network connections must be configured to run Keystone using Remote Desktop to maintain data integrity.